

**STO**Société de transport
de l'Outaouais**FIDÉLITÉ PROGRAM
MODIFICATION FORM**

Pre-authorized debit agreement (personal PAD)

1. TYPE OF CHANGE **CONTACT INFORMATION**
(Complete sections 2, 3 and 6) **TYPE OF PASS**
(Complete sections 2, 4 and 6) **FINANCIAL INSTITUTION**
(Complete sections 2, 5 and 6)**2. CURRENT CONTACT INFORMATION**Last Name: First Name: Gender: F M Year of Birth: (YYYY) Multicard no.: **RESIDENTIAL ADDRESS**Number: Street: Apt. No.: City: Postal Code: E-mail: Telephone: **3. NEW CONTACT INFORMATION**Number: Street: Apt. No.: City: Postal Code: Telephone: Please indicate the desired start date of the changes:
Month (MM) Year (YYYY)**4. TYPE OF PASS** REGULAR TO SENIOR (Proof of age is required) REGULAR TO ECHO (Conditional to eligibility) ECHO TO SENIOR (Proof of age is required))Please indicate the desired start date of the pass:
Month (MM) Year (YYYY)**5. FINANCIAL INSTITUTION CHANGES**

You must send the STO a new sample check marked VOID, along with this duly completed form, **by the 15th day of the month** so that processing can be completed for the next debit date. You must make the necessary arrangements to ensure there is no interruption in monthly payments.

- by mail, to the Finance Department of the Société de transport de l'Outaouais (STO), 111 Jean-Proulx Street, Gatineau (Quebec), J8Z 1T4;
- by email at fidelite@sto.ca;
- in person, at one of our service points :
 - > GALERIES AYLMEYER (181, rue Principale, Aylmer sector, Gatineau, (Québec) J9H 6A6)
 - > STATION DE LA CITÉ (459, boul. de la Cité Gatineau, (Québec) J8T 0C8)
 - > STO (ADMINISTRATION) (111, rue Jean-Proulx Gatineau, (Québec) J8Z 1T4)
 - > CANEVAS (425, boul. Saint-Joseph - entrance to IGA Gatineau, (Québec) J8Y 3Z8)

Please indicate the date that the new bank account becomes effective:
Month (MM) Year (YYYY) I authorize my financial institution to process a debit on my account for all amounts ordered by the Société de transport de l'Outaouais, for as long as my pass remains active.**6. MEMBER AUTHORIZATION**

Member Signature

Account Holder Signature (if different)

Date (YY/MM/DD)

For more information, write to fidelite@sto.ca or call 819 770-3242.Visit the sto.ca/tarifs to learn about the current fares.**RESERVED TO ADMINISTRATION**Nom de l'agent : Point de service : Date (JJ/MM/AAAA) :