

## Review of the System in Aylmer

### Main points mentioned during the public consultation and follow-up

Topic	Comments	Number of mentions	Clarifications and reasons
<b>Comments leading to changes in the revised service proposal</b>			
<b>Route 50</b>	Keep the departure for route 50 at the Allumettières Park-and-Ride	6	The current route of bus route 50 will be maintained.
<b>Routes 40, 41, 44, 45, 46, 47</b>	Keep the same number of trips	5	The number of trips will not change on routes 40 and 47.
<b>Route 58</b>	Extend the route to the Allumettières Park-and-Ride	4	They will be reduced slightly on route 45 (1 trip) and routes 41, 44 and 46 (2 to 3 trips) because of the greater capacity created by the absence of park-and-ride users and the new service offered by route 59 along Eardley. In addition, passenger volumes will be monitored on all peak period routes in order to make adjustments if needed.
	Add trips during peak periods	11	The route will be extended to the Allumettières Park-and-Ride via Wilfrid-Lavigne and Allumettières.
	Add trips during off-peak periods	3	4 trips will be added to extend the service time (2 trips at the start and end of the morning peak period and 2 trips at the start and end of the afternoon peak period).
<b>Glenwood</b>	Keep the service in off-peak periods	4	2 trips will be offered in the middle of the day in each direction during the week.
<b>Route 49</b>	Add later evening trips on the weekend	2	Service will be offered once an hour from Monday to Friday.
<b>Local route</b>	Improve safety for transfers at the intersection of Aylmer Road / Vanier	2	3 trips will be added in each direction to offer service until 10 p.m. to 11 p.m. on Saturday.
<b>Galleries Aylmer</b>	Improve the facilities and install bus shelters	5	Discussions were held with the City to make the crossing safer for pedestrians. A sidewalk will be installed on the north side of Aylmer Road in front of the police station. Bus shelters could also be installed at the transfer points.
	Reduce the impact of increased traffic at the Galleries Aylmer terminus for residents	1	A heated bus shelter will be installed on the north side of Principale in front of the SAQ. The STO is also working with the City of Gatineau and Galleries Aylmer to look into options for improving the arrangements for pedestrians.

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<b>Other comments analysed</b>			
<b>Park-and-Ride</b>	Keep service to the Rivermead Park-and-Ride on routes 40, 41, 44, 45, 46 and 47	27	This change is the only way to improve the quality of service for riders who take the neighbourhood buses while also continuing to offer good service at the park-and-rides. Running every 6 to 15 minutes, and calculated to meet the demand observed at the park-and-rides, route 59 will have the greatest frequency of all bus routes in the sector. In addition, passenger volumes will be monitored and adjustments will be made as needed.
	Enlarge the Rivermead Park-and-Ride or build another park-and-ride	22	The possibility of enlarging the Rivermead Park-and-Ride is currently being examined and will be reassessed once the changes have taken effect in the system.
	Do not close the Hippodrome Park-and-Ride	17	The STO is only a tenant of the site and construction of the Connaught eco-neighbourhood has already been authorized by the City of Gatineau. It is therefore not possible for the STO to keep this park-and-ride. However, closure is not imminent.
<b>Route 57</b>	Keep route 57	15	The link with the Gatineau sector will be offered in both directions at all times by route 800. Riders wanting to go to the Fontaine building, or to Fournier and Gréber, will be able to transfer to route 67 at Promenade du Portage, which will run every 30 minutes in this direction.
<b>Route 40 Jardins Lavigne</b>	Increase the service (greater frequency / more routes)	7	The number of trips will not change but more capacity will be available because service at the park-and-ride will be discontinued.
	Reduce walking distances	3	The route will continue on Klock to Wilfrid-Lavigne, which will reduce walking distances for riders living northeast of the boulevard. Given the configuration of the streets in the neighbourhood, which are not all clearly connected, it is difficult to change the route without affecting travel times.
	Reduce travel times	3	The route along Samuel-Edey, Vallon and Colline is a detour for riders in Jardins Lavigne. However, it is the service in this sector, with the extra passenger volume that it generates, that makes it possible to offer this frequency on route 40.
<b>Route 49</b>	Keep the route for bus route 49 in the Plateau	5	This change reduces the travel time for many students going to Cégep de l'Outaouais and Heritage College. Service in off-peak periods in the Plateau neighbourhood will be reviewed for fall 2017, and a consultation process will take place.
	Extend the route to the Allumettières Park-and-Ride	2	Route 49 will start at Galeries Aylmer, but route 50, offered during peak periods and also going to Cégep Gabrielle-Roy, will always start at the Allumettières Park-and-Ride.
<b>Route 59</b>	Start the route 59 trips at the Rivermead Park-and-Ride	5	All route 59 trips will start at the Allumettières Park-and-Ride. However, passenger volumes will be monitored and trips will be added as needed.
<b>Routes 59-55 Local route</b>	Increase the frequency on Sundays	4	For the moment, the budgets do not allow us to offer a frequency of 30 minutes on Sunday. However, service will be enhanced with a direct service for 30% of homes in the sector and transfers at Galeries Aylmer.
<b>Routes 40, 41, 44, 45, 46, 47</b>	Add trips at the end of the peak period	3	No trips have been added, but with the revised service in off-peak periods (extension of route 59, creation of route 55 and the local figure 8 loop), the transition between peak and off-peak services will be easier.
<b>Route 800</b>	Increase the route frequency in off-peak periods	3	Connecting between the Aylmer and Gatineau sectors will also be possible by taking routes 55/59 (combined frequency of 15 minutes) and transferring to route 400 (offered every 10 minutes) at Terrasses de la Chaudière.

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<b>Suggestions resulting from the study for a structured transit system in Gatineau's west end</b>			
<b>Express services</b>	Create an express service or service with limited stops, no longer serve the stops in Val-Tétreau	34	These services cannot be introduced in the short term with the existing infrastructure because they would require reserved lanes or bus turnouts at the stops, and/or specific agreements with our partners. However, they are part of the options being examined in the study for a structured transit system in Gatineau's west end.  More detailed information will be forthcoming and a public consultation will be held during the year.
<b>Allumettières</b>	Use Allumettières	16	
<b>Ottawa service</b>	Use the Champlain Bridge for the Aylmer – Ottawa link	12	
	Create a direct service to Ottawa that does not go through Hull	9	